**From:** Axon Evidence
**To:** Eligio Lara
**Subject:** Axon Service Update
**Date:** Tuesday, July 4, 2023 10:31:17 PM

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# AXON SERVICE UPDATE

**Status:** Active - Mitigation in Progress
**Approximate Incident Start Time:** 07/02/2023 4:00PM PDT
**Incident Type:** Service Degradation
**Product(s) Impacted:** Fleet 3
**Service(s) Impacted:** ALPR

There is an incident currently impacting ALPR Agency Hotlist updates for Fleet 3 in your region. Newly added or newly updated agency lists are currently delayed. NCIC lists are not impacted.

The incident is actively ongoing mitigation steps to clear the backlog. You will receive an update once our engineering team has resolved this issue.

We appreciate your patience as we investigate this issue. If you have any questions, please contact our Support team.

Email: support@axon.com
North America: 1-800-978-2737 ext 4
UK: +44 1-327-709-666
Australia: 1-800-512-069
New Zealand: 1-800-005-161
International: See our Contact Us page

Sincerely,

Axon
Protect Life

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